

Tami Sutcliffe, MLS, MA

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Web site: <http://tamisutcliffe.com/>

Instructional Web Designer 2003-present <http://www.leadonline.info/>

University of North Texas Lifelong Education @ Desktop, Denton, Texas

Design online courseware including multimedia elements using a variety of online learning management systems and authoring software (WebCT Vista, Dreamweaver, Flash, Captivate, Camtasia, Raptivity) demonstrating an understanding of eLearning courseware communication standards. Coordinate development and completion of courseware projects including tracking and reporting on project status. Advanced WebCT skills and extensive HTML scripting.

Instructional Web Designer 2007- 2009 [contract project] <http://www.acs-inc.com/>

Ernst & Young - Affiliated Computer Services [ACS] Irving, Texas

Create, launch and maintain web-based learning courses tailored for Ernst & Young professionals using E&Y proprietary LCMS platforms. Organize and produce training documents including instructor-led materials, shared portal documents, and company-wide archival records. Extensive creation and use of customized style sheets, design documents, content roadmaps and QA procedures. Demonstrate and document mastery of AICC/SCORM standards.

Instructional Web Designer 2006-2009 <http://clear.unt.edu/>

UNT Center for Learning Enhancement, Assessment, and Redesign, Denton, Texas

Design and maintain sites for the QEP (Quality Enhancement Plan), in addition to supporting UNT's Center for Teaching, Learning and Assessment projects. Extensive use of WebCT Vista, Dreamweaver, Paint Shop Pro and Flash. Advanced HTML coding in addition to complex project management tasks.

Instructional Web Designer 2002 - Present <http://www.informationart.org/>

[owner] InformationArts.org, McKinney, Texas

Provide online training development, WBT/CBT authoring, technical writing, project management, training delivery and facilitation, online instruction, document management, editing & proofing, taxonomy development, corporate archive creation. Extensive use of Perl, PHP, HTML and MySQL

Web Instructional Specialist 2001 - 2003

Collin County Community College Library: McKinney, Texas

<http://www.ccccd.edu/>

Develop web site and deliver a range of traditional and innovative library services including web-based resources. Serve as liaison between LRC and teaching faculty on matters of curriculum support through collection development and bibliographic instruction.

Knowledge Management Analyst 2000 - 2001

Verizon - Strategy, Planning and Metrics, Irving Texas

<http://www.verizon.com>

Create technology implementation gap analysis, along with data gathering and verification. Provide information organization for corporate strategy group, while coordinating documents in a new process development program. Compile accurate information to integrate into reports for analysis. Advanced use of Visio, Access and Infrastructure Assessment tools.

Director of Web Research 1998 - 2000

Taylor Winfield Inc., Dallas, Texas

<http://www.taylorwinfield.com>

Responsible for designing, coding and maintaining full corporate website, in addition to planning and writing all in-house documentation. Extensive use of HTML, Quark, PaintShop Pro and the Microsoft Office suite (Access, Excel, Word, PowerPoint, Outlook).

EDUCATION:

- Ph.D. Program in Information Science [2010] University of North Texas: candidate [ABD] <http://www.informationart.org/tamisutcliffe/doctorate.html>
- Masters of Arts [2004] - Art History, California State University, Dominguez Hills, California <http://www.informationart.org/tamisutcliffe/csu.html>
- Masters of Library Science [1998] - Texas Woman's University, Denton, Texas <http://www.informationart.org/tamisutcliffe//complete.html>
- Bachelor of Arts, English - GPA 3.83 - Texas Woman's University, Denton, Texas
Minor: Art History , *magna cum laude* <http://www.informationart.org/tamisutcliffe/art.html>

PUBLICATIONS and PRESENTATIONS:

Sutcliffe, T. (2009). Reminders of home: A survey of the semiotic signs related to human dwelling places. Saarbrücken, Germany: VDM Verlag Dr. Müller. [ISBN 978-3-639-19158-5] Available at <http://tinyurl.com/27o3t7z>

"User-Generated Content as Art: The Information Ground of Flickr and Why We Love It" – Doctoral dissertation available at http://www.informationart.org/InformationArt.org/flickr_infoground.html

"Determining Place Regulations on the Internet" - Presented at the Southern States Communication Association 77th Annual Convention March 29 2007 and available at <http://www.informationart.org/symbolic.html>

"Gender & Communication on the Web": presented at the Library Research Round Table Forum during the American Library Association National Conference on June 28, 1999 and available at <http://www.informationart.org/tamisutcliffe/home.html>

CERTIFICATION :

Texas State Library & Archives Commission: County Librarian [Grade I]: Feb 1999

SKILLS :

Scripting/Languages:	Perl, PHP, HTML, CSS, MySQL, JavaScript
Operating Systems:	Windows XP/2000/98/97/95/3.1, MAC/OS
eLearning Applications:	WebCT Vista, Dreamweaver, FrameMaker, Photoshop, Illustrator, Paint Shop Pro, Flash, Quark Express, Acrobat, Visio, Captivate, Camtasia, FileMakerPro, Microsoft Office suite (Word, Excel, Access, PowerPoint, FrontPage, Outlook)

WE B L I O G R A P H Y

<http://www.informationart.org/portfolio.html>

Created and launched course sampler online: <http://www.youtube.com/watch?v=N8rh9qUkLDc>

Designed and launched more than 20 library training courses including:

1. Become an Effective Trustee
2. Capturing History: Digitization Projects
3. Change Management and Leadership
4. Copyright Basics for Libraries
5. Ethical Standards for Library Leadership
6. Ethics in the Real World: Library Case Studies
7. Financial Management in Tough Times
8. Genealogy: An introduction for Library Staff
9. Grant Writing Basics
10. Improving Co-Worker Relations
11. Influence: Even When You Don't Have Power or Authority
12. Leadership in Libraries: Becoming an Everyday Leader
13. Library Privacy and Confidentiality: Law and Policy
14. Managing Difficult Patrons with Confidence
15. Online Strategies for Librarians
16. Public Library Foundations
17. Strategic Planning: Quick, Cheap, and Decent
18. Strategic Planning: The Five-Minute Introduction
19. Supervision without Micromanagement